

The management of Maritime Support will focus on providing the highest quality consultancy services to her clients. We develop procedures for marine operations for our clients, to ensure the quality of our services the management of the company define her objectives in this policy statement. Quality is synonymous with customer satisfaction and all the requirements of the client are our primary target. In addition, also taking into account requirements and needs of other stakeholders and the organization in external and internal opportunities and threats.

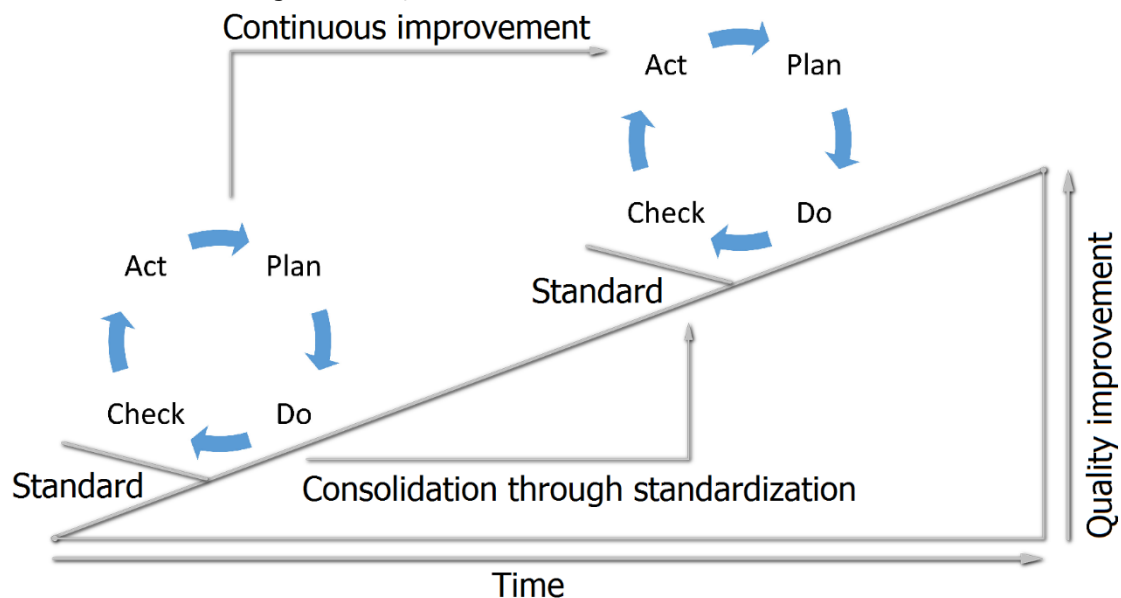
To demonstrate the intentions of the management of Maritime Support, we chose to certify our quality system according to ISO 9001.

Besides the aim to provide our clients with high quality service, we are committed to meet industry guidelines and recommendations but at least applicable law and regulations.

The management has the commitment to use every opportunity of improvement to improve the quality of their service. The quality of the service is controlled by means of an audit, based on the findings together with the objectives of the management, control measures are developed and implemented.

The management of the system will be reviewed by the management of Maritime Support.

This policy is summarized in the following illustration;



Opportunities of improvement are to be identified by understanding our stakeholders, including our clients, suppliers and employees. Therefore we ask our stakeholder to participate in surveys.

Every employee has the duty to perform his job according to the provisions made by the management and contributes actively to the implementation of this policy.

Every employee has the duty to handle all digital documents and data structures of the company with care and in accordance with the IT policy of the company.

Every opportunity of improvement is used as a possibility to define new objectives, these objectives will be reviewed annually, during the management review.

To work structured to quality issues and improve them where possible, they are to be drawn up each year during the management review objectives.

The management is responsible that the policy is well understood, implemented and complied with by all employees.

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